



Patron Computer Software Comparison Chart

TYPE OF SOFTWARE	SOFTWARE PUBLISHER AND TITLE	APPROXIMATE COST	INCLUDED SUPPORT, MAINTENANCE, AND SOFTWARE UPGRADE TERMS
Patron Management offers session time and print management, workstation reservations, patron computer usage reporting	Libraria CASSIE Supports: Windows 95, 98, NT, 2000, XP, 2003, Vista Feature list: http://www.libraria.com/features.html CybraryN Library Solutions ¹ Supports: Windows 98, ME, NT, 2000, XP Feature list: http://www.cybraryn.com/Solutions/	\$995 for 5 workstations \$1,990 for 10 workstations \$2,485 for 15 workstations \$774.95 for 5 workstations \$1074.95 for 10 workstations \$2,519 for 15 workstations	One year phone, email, online help documentation support (add additional years for 15% of licensing cost per year) One year phone, email, online help, documentation and remote assistance support (add additional years for \$375, according to number of workstations)
Userful DiscoverStation ^{2,4} Supports: Linux-based thin-client w/ included hardware Feature list: http://useful.com/products/library-ds		\$1,740/year for 5 workstations \$3,480/year for 10 workstations \$5,220/year for 15 workstations (all rates based on 3-year term agreement)	Phone, email, online help, documentation, and remote assistance support
Fortres Grand Time Limit Manager Supports: Windows 2000, XP, 2003 Feature list: http://www.fortresgrand.com/products/tlm/tlm.htm		\$125 for 5 workstations \$250 for 10 workstations \$195 for 25 workstations	Lifetime phone, email, online help, and documentation support
Disk Protection preserves a computer's baseline configuration and restores it upon restarting or logoff	Faronics Deep Freeze STD Supports: Windows 95, 98, ME, 2000, XP, Vista Feature list: http://www.faronics.com/html/deepfreeze.asp Faronics Deep Freeze Mac Supports: Mac OS 10.3 and 10.4 Feature list: http://www.faronics.com/html/DFMac.asp	\$219 for 5 workstations \$236 for 10 workstations \$334.90 for 15 workstations \$330 for 5 workstation \$364 for 10 workstations \$516 for 15 workstations	One year phone, email, online help, and documentation support (add additional years for \$44, up to three years) One year phone, email, online help, and documentation support (add additional years for \$68, up to three years)
Fortres Grand Clean Slate Supports: Windows 2000, XP http://www.fortresgrand.com/products/cls/clsl.htm		\$295 for 5 workstations \$590 for 10 workstations \$335 for 15 workstations \$462 for 15 workstations	Lifetime phone, email, online help, and documentation support
Centurion Technologies CompuGuard CornerStone Supports: Windows 2000, XP Feature list: http://www.centuriontech.com/products/compuguardcornerstone			One year phone, email, online help, and documentation support (additional years at 10% of license cost per year)
Centurion Technologies MacShield Universal Supports: Mac OS 10.3 and 10.4 Feature list: http://www.centuriontech.com/products/macshielduniversal/		\$453.75 for 15 workstations	One year phone, email, online help, and documentation support (additional years at 10% of license cost per year)

NOTES

¹Includes some workstation lockdown features

²Includes disk-protection functionality

³Includes some patron management features

⁴Requires Linux/Unix

⁵Requires Windows XP Service Pack 2

A note about the listed costs: These are prices as reported by the respective vendors in April, 2007. Prices are subject to change, please contact vendor for current rates. In addition, you should always discuss your specific situation with the vendor to get the most appropriate package and pricing for your library.



Patron Computer Software Comparison Chart (continued)

TYPE OF SOFTWARE	SOFTWARE PUBLISHER AND TITLE	APPROXIMATE COST	INCLUDED SUPPORT, MAINTENANCE, AND SOFTWARE UPGRADE TERMS
Workstation Lock-Down restricts patron access to a limited number of functions	Microsoft Windows SteadyState ²⁵ Supports: Windows XP Feature list: http://www.microsoft.com/windowsxp/sharedaccess/default.mspx . Fortres Grand Fortress 101 Supports: Windows 2000, XP Feature list: http://www.fortresgrand.com/products/ff101/f101.htm	Downloadable for free	Online help, documentation, and discussion forum support.
Faronics WINSelect ³ Feature list: http://www.faronics.com/html/Winselect.asp	\$295 for 5 workstations \$590 for 10 workstations \$335 for 15 workstations	\$245 for 5 workstations \$490 for 5 workstations \$755 for 15 workstations	Lifetime phone, email, online help, and documentation support
Application Launch Restriction prevents patrons from launching unapproved applications	Faronics Anti-executable standard Supports: Windows 95, 98, ME, 2000, XP Feature list: http://www.faronics.com/html/AntiExec.asp Beyond Logic Trust-No-Exe Supports: Windows NT, 2000, XP Feature list: http://www.beyondlogic.org/consulting/trust-no-exe/trustno-exe.htm	\$179 for 5 workstations \$236 for 10 workstations \$398 for 15 workstations	Through next version (typically two year lifecycle per version) phone, email, online help, and documentation support
Web Browser Customization modifies the way Internet Explorer looks/locks down its functionality	TeamSoftware Solutions Public Web Browser Supports: Windows 95, 98, ME, NT, 2000, XP, 2003, Vista Feature list: http://www.teamsoftwaresolutions.com/	Free downloadable	One year phone, email, online help, and documentation support (add on up to three years for additional fees, according to number of workstations)
Workstation Remote Control and Administration allows library staff to see/interact with the workstation desktop to make changes, troubleshoot, or assist a patron	GoToMyPC Supports: Windows 2000, XP, Vista Feature list: https://www.gotomypc.com/en_US/personalFAB.tml?_sid=209346628%3AFFE2219DAD0D8CE8 VNC Supports: Windows 98, ME, 2000, XP, Mac OS 9 and 10.x, Unix, Linux (various sites, e.g., http://www.realvnc.com/) LogMeIn Feature list: https://secure.logmein.com/go.asp?page=products_free Supports: Windows 98, 2000, XP, 2003	\$125 for one year, renewable site license	Email, pager, online help, and documentation and discussion forum support
Patron Privacy Data Cleanup can clean patron tracks	CCleaner Supports: Windows 95, 98, ME, NT, 2000, XP, 2003, Vista Feature list: http://ccleaner.com/features.aspx	Free download	One year phone, email, online help, and documentation support
			Online help documentation and discussion forum support